Elevator Restrictions at Westmount Place

Moves and Deliveries

December 1, 2019 | Author admin

All moves and deliveries MUST use freight elevator 3. If the freight elevator is not available you MAY NOT use elevator 1 or 2. You may use the stairwells with permission from the concierge.

All moves and many deliveries will require that the elevator pads be put up in elevator 3. It is up to YOU (or your movers or delivery people) to put up and take down the elevator pads. The concierge will show you where they are located. Failure to put up the elevator pads will have your move or delivery cancelled and any elevator fee forfeited.

Moves must be booked with the concierge. There is a $100 non-refundable fee for moves which must be paid at the time of booking. Hours are 9AM to Noon and 1 PM to 4 PM.

You may book large deliveries with the concierge. A delivery is typically one elevator trip up and one down. There is no fee. Un-booked deliveries are handled on a best efforts basis.

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Elevator Use

December 1, 2019 | Author admin

Elevators 1 and 2 are small and suitable for use by people only. If you have anything large or bulky that you can't easily hold in your hands please use the freight elevator 3. This includes bikes, strollers, shopping carts, large packages, furniture and construction materials.

The middle set of hall call buttons calls all three elevators and you will get the closest elevator going in your direction. Do not also press the freight elevator call button. You won't get an elevator any faster and it slows the service for everyone as well as putting extra wear on our elevators.

The right hand set of hall call buttons beside the freight elevator only calls the freight elevator. Use it if you have bulky items or if you are going to P4 or 28. If the button doesn't stay lit it means the freight elevator is not available. If you have bulky items and elevator 3 is not available you can use elevator 1 or 2 but please be very careful to not damage the interior.

Elevator-UseDownload
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Elevator Hall Call Buttons

October 15, 2019 | Author admin

Elevator Restrictions at Westmount Place

The elevator hall call buttons are now operating as designed.

To take a normal trip (not including floors P4 or 28) please use the center hall call buttons. These call all three elevators and the closest elevator will be dispatched for your trip. Please DO NOT press the hall call buttons beside the freight elevator as these only call the freight elevator. You will not get an elevator any faster by pressing the freight elevator button in addition to the center call buttons. You will actually slow down elevator access for all and cause unnecessary wear on the elevators.

If you are going to floors P4 or 28 or have carts, bikes or anything bulky please use the freight elevator only. You can call the freight elevator using the dedicated hall call buttons to the right of the freight elevator.

If you press a hall call button and the light does not stay lit it means the elevator is not available. It is out of service for some reason such as a move or maintenance. In this case use the other set of hall call buttons. If you have to move something bulky in the two small elevators please be very careful not to damage the interior.

We will be levying fines for the use of the small elevators for carrying bulky items when the freight elevator is in service.

Thank you for your cooperation.

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